



U.S. DEPARTMENT OF JUSTICE  
IMMIGRATION AND NATURALIZATION SERVICE  
517 E. WISCONSIN AVE.  
MILWAUKEE, WI 53202

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# Press Release

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## **Milwaukee INS Office Moves to Brand New Facility**

**The Milwaukee office will close to the public at Noon on May 10 and re-open its Public Information services at the new location at 8:30 a.m. on May 16, 2001**

**MILWAUKEE, WI**, April 26, 2001 - The Immigration and Naturalization Service (INS) Milwaukee office will initiate its move from 517 E. Wisconsin Avenue into a new facility at 310 E. Knapp Street on May 10, 2001. This new office features innovative designs that will enhance and improve operations, most notably an expanded Public Information counter and waiting area.

The Milwaukee office will close to the public at noon on Thursday, May 10, and will resume operations at 310 E. Knapp Street at 8:30am on Wednesday, May 16. After the move, the INS will maintain its normal Public Information Counter hours of Monday, Tuesday, and Thursday, 8:30am – 2:00pm, and Wednesday, 8:30am – 12:00pm. The Public Information Counter is closed on Fridays. The Application Support Center, where applicants get fingerprinted for their immigration benefits, will re-open at the new address on May 15 and will continue to operate from 8:00am- 4:00pm Monday through Friday.

“We are extremely excited about this move and the improved service it will allow us to provide to our customers and employees,” says Milwaukee’s Officer-in-Charge Roger Lindo. “After more than twenty years in our current location, we had outgrown our surroundings and were in need of an expanded, updated facility. I am confident the new office on Knapp Street will benefit those individuals who do business with the INS.”

Phone numbers for the new Milwaukee location are scheduled to change, but the new numbers have yet to be assigned. The INS has established a National Customer Service Center at 1-800-375-5283 to provide customers with general immigration information. The INS also encourages customers to visit the website at [www.ins.gov](http://www.ins.gov) to receive the latest information.

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